



FTA Privacy Compliance Package

Freestyle Trampoline Inc. / Freestyle Trampoline Association - July 2026

1. Website Privacy Policy

Effective date: July 2026

Privacy Officer: Trish McGeer, President and Privacy Officer

Contact: privacy@freestyletrampoline.org (recommended dedicated address)

Organization: Freestyle Trampoline Inc., operating as the Freestyle Trampoline Association ("FTA," "we," "us," or "our")

1.1 Our commitment

FTA respects the privacy of athletes, parents and guardians, coaches, officials, volunteers, event attendees, website visitors, members, partners and other members of our community. This Privacy Policy explains how we collect, use, disclose, protect, retain and provide access to personal information in connection with our websites, memberships, registrations, events, competitions, programs, communications, media activities and related services.

FTA handles personal information in accordance with applicable Canadian privacy law, including the Personal Information Protection and Electronic Documents Act ("PIPEDA"), where it applies, and any applicable provincial or international requirements.

1.2 Scope

This Policy applies to personal information under FTA's control that is collected through:

- freestyletrampoline.org and other FTA-controlled websites or registration pages;
- FTA memberships, World Championships registration, qualifiers, camps, GTGames and other events;
- online forms, email, surveys, voting platforms, social media interactions and customer support;
- photography, video, livestream, broadcast and athlete-profile activities;
- event accreditation, travel, accommodation, insurance, medical and emergency processes; and
- communications with athletes, families, coaches, officials, volunteers, partners and service providers.

1.3 What personal information we collect

Depending on your relationship with FTA, we may collect:

- Identity and contact information, such as name, date of birth, age division, country, address, email address, telephone number and emergency contact details;
- Parent or guardian information and proof of authority to provide consent for a minor;
- Membership and competition information, including athlete profile, club, coach, eligibility, rankings, results, scores, disciplinary or Safe Sport records and participation history;
- Registration and transaction information, such as purchases, fees paid, invoices, refunds and limited payment-related information processed by payment providers;
- Travel and event information, including passport details where necessary, arrival and departure information, accommodation needs, accreditation and transportation arrangements;
- Health, accessibility and safety information, including allergies, injuries, medications, insurance information, emergency needs and accommodations, when necessary for athlete safety or event delivery;

- Media information, including photographs, video, audio, interviews, livestream footage, broadcast content, social media handles and athlete biographies;
- Digital information, such as IP address, device and browser information, cookies, site activity, form submissions, QR-code source, voting activity and analytics;
- Marketing preferences and records of consent, unsubscribe requests and communication history; and
- Any other information you voluntarily provide to us.

We do not intentionally collect more personal information than is reasonably necessary for the identified purposes. We ask that users not submit highly sensitive information unless FTA specifically requests it through an approved process.

1.4 Why we collect, use and disclose personal information

- To create and administer memberships and accounts;
- To register athletes, verify eligibility and administer competitions, qualifications, rankings and awards;
- To operate events safely, including accreditation, scheduling, transportation, accommodation, insurance, medical response and emergency contact;
- To communicate with athletes, parents, guardians, coaches, officials, volunteers and partners;
- To provide customer support, answer inquiries and resolve complaints;
- To process payments, refunds and merchandise orders;
- To administer audience voting, contests, quizzes, surveys and prize fulfilment;
- To produce and distribute event photography, athlete profiles, interviews, livestreams, broadcasts, documentaries, highlights and promotional content;
- To promote FTA programs, events, memberships and opportunities where consent or another lawful basis permits;
- To maintain security, prevent fraud, investigate misconduct and enforce rules, waivers and agreements;
- To meet legal, insurance, accounting, tax, safeguarding and regulatory obligations; and
- To analyze and improve our services, events, websites and communications using aggregated or de-identified information where appropriate.

1.5 Consent

FTA seeks meaningful consent before collecting, using or disclosing personal information, except where consent is not required or is not practical under applicable law. We present important information in a clear and accessible way, including what information is collected, why it is needed, who may receive it and any significant consequences or risks.

Consent may be express or implied depending on the sensitivity of the information and the reasonable expectations of the individual. Express consent is required for sensitive information, junior-athlete participation, optional marketing, and uses of identifiable images or stories where appropriate.

You may withdraw consent, subject to legal or contractual restrictions and reasonable notice. Withdrawal may affect FTA's ability to provide a service, complete a registration, provide insurance, administer an event or publish optional content. We will explain the consequences before completing the withdrawal.

1.6 Children and junior athletes

FTA operates a youth-driven sport and may collect information about athletes under 18. We apply heightened care to youth information and use age-appropriate explanations. A parent or legal guardian must provide consent for athletes under the age required by applicable law and FTA policy. For children under 13, FTA will normally require verifiable parent or guardian consent before collecting, using or disclosing personal information, except where permitted by law.

Parents and guardians should review the separate Junior Athlete and Parent Privacy Notice. Youth information will not be used for targeted advertising or sold to advertisers.

1.7 Photography, video, livestream, broadcast and athlete profiles

FTA events are public sporting and media events. Athletes, officials, volunteers and attendees may be photographed, filmed or recorded by FTA, event hosts, accredited media, broadcasters, production partners and spectators.

Where required, FTA obtains consent to use identifiable athlete images, video, audio, interviews, names, country, competition results and profile information for event administration, live and recorded broadcasts, streaming, social media, websites, news, educational content, sponsor reporting, archival use and promotion of FTA and the sport.

FTA will provide a process for raising safety or privacy concerns about media use, especially for junior athletes. However, because competitions and results are public and may be livestreamed or recorded, FTA may not be able to guarantee removal from all third-party recordings, news coverage, spectator posts or previously distributed broadcasts.

1.8 When we share personal information

FTA does not sell personal information. We may disclose information only as reasonably necessary to:

- event hosts, venues, trampoline parks, governing or sanctioning partners and local organizing teams;
- insurance providers, medical personnel, emergency responders and safeguarding professionals;
- hotels, transportation providers and travel coordinators;
- judges, scoring providers, accreditation systems and competition-management platforms;
- website, cloud-storage, email, survey, voting, analytics, payment and customer-support providers;
- photographers, videographers, editors, production companies, broadcasters, streaming services, media distributors and accredited media;
- merchandise, shipping, prize and fulfilment providers;
- professional advisers, auditors, insurers, accountants and legal counsel;
- government, law-enforcement, regulatory or other bodies where required or permitted by law; and
- a purchaser, investor or successor organization in connection with a proposed or completed corporate transaction, subject to appropriate safeguards.

Service providers are expected to use personal information only for the services they perform for FTA and to protect it using appropriate safeguards.

1.9 International processing

FTA operates internationally. Personal information may be stored, processed or accessed in Canada, the United States, the European Economic Area, the United Kingdom, Portugal or other jurisdictions where FTA events, partners or service providers operate. Information in another jurisdiction may be subject to that jurisdiction's laws and may be accessible to courts, law-enforcement or regulatory authorities in accordance with local law.

1.10 Cookies and analytics

FTA websites may use essential cookies and, with appropriate notice or consent, analytics, functionality and marketing cookies. Cookies may remember preferences, maintain security, measure site performance and help us understand how visitors use our services. Users can manage non-essential cookies through the website cookie settings and browser controls. Blocking some cookies may affect site functionality.

1.11 Electronic communications

FTA sends operational messages necessary to administer memberships, registrations, events, safety and transactions. Promotional email is sent only where permitted by Canada's anti-spam legislation and other applicable law. Each promotional email will identify the sender and provide a working unsubscribe mechanism. Unsubscribe requests will be honoured promptly, although recipients may continue to receive necessary operational communications.

1.12 Security safeguards

FTA uses administrative, technical and physical safeguards appropriate to the sensitivity of the information, including role-based access, password controls, multi-factor authentication where available, encrypted transmission, approved service providers, staff confidentiality expectations, secure disposal and incident-response procedures. No system is completely secure, and FTA cannot guarantee absolute security.

1.13 Retention and deletion

FTA retains personal information only as long as reasonably necessary for the identified purposes and to satisfy legal, insurance, accounting, tax, dispute-resolution, safeguarding and archival requirements. Retention periods vary by record type and are documented in FTA's retention schedule. When information is no longer required, FTA securely deletes, destroys or de-identifies it.

1.14 Access, correction and privacy choices

Subject to applicable law, individuals may request access to their personal information, ask how it has been used or disclosed, request correction, withdraw certain consents, request deletion where appropriate, or complain about FTA's privacy practices. FTA may need to verify identity before responding. In limited cases, access or deletion may be refused where permitted or required by law, and FTA will explain the reason.

1.15 Privacy complaints

Questions, requests or complaints should first be directed to FTA's Privacy Officer. FTA will investigate and respond within a reasonable time. Individuals may also contact the Office of the Privacy Commissioner of Canada or another applicable privacy regulator.

1.16 Contact us

Privacy Officer
Freestyle Trampoline Inc. / Freestyle Trampoline Association
Email: privacy@freestyletrampoline.org
General inquiries: info@freestyletrampoline.org

1.17 Changes to this Policy

FTA may update this Policy as its services, systems or legal obligations change. The effective date will be updated, and material changes will be communicated through appropriate channels. Where required, FTA will obtain new consent before using personal information for a materially different purpose.

2. Junior Athlete and Parent Privacy Notice

This short notice should be displayed beside junior registration forms and linked to the full Privacy Policy.

What information do we collect?

- The junior athlete's name, age, date of birth, country, club, coach and contact information;
- Parent or guardian identity, contact information and consent;
- Competition registration, eligibility, scores, results, rankings and awards;
- Emergency, medical, accessibility and insurance information needed for safe participation;
- Travel, accommodation and accreditation information where applicable;
- Photos, videos, interviews, livestream footage and athlete-profile information; and
- Voting, survey or digital activity when the junior uses an FTA-approved platform.

Why do we need it?

- To register the athlete and confirm the correct division and eligibility;
- To operate safe competitions, events, travel, insurance and emergency procedures;
- To publish official starting lists, scores, results, rankings and awards;

- To communicate important information to the athlete and parent or guardian;
- To produce event media, broadcasts and athlete stories where consent applies; and
- To meet legal, safeguarding, insurance and record-keeping responsibilities.

Who may receive it?

Information may be shared only as needed with event organizers, venues, judges, scoring systems, insurers, medical staff, hotels, transportation providers, technology providers, photographers, production teams, broadcasters and regulators or authorities where required by law.

Media and public competition information

The athlete's name, country, division, competition results and awards may be public. Events may be photographed, livestreamed, recorded and distributed. A parent or guardian may contact FTA about a specific safety or privacy concern, but FTA cannot control independent news coverage, spectator posts or copies of previously distributed broadcasts.

Your choices and rights

Parents, guardians and eligible youth may ask to access or correct information, withdraw optional consent, unsubscribe from marketing, or raise a concern. Some information must be retained to administer the event, maintain official results, meet insurance or safeguarding requirements, or comply with law.

Contact

Privacy questions: info@freestyletrampolineassociation.com